

ERT Training Inc Registration & Cancellation Policy

This cancellation policy is intended to address the interests of our students, as well as considering the needs of our instructors who commit their schedules in preparation for teaching our courses.

All registrations must be received in writing 4 weeks prior to program start date. Registration can be processed online, by fax or email. Late registration will be accepted subject to availability and cancellation policy.

To receive a full refund, clients must cancel 14 working days in writing, prior to the start of class. Cancelling with less than 14 days written notice will result in the client responsible for full payment of program

Class cancelled by ERT - client will receive full refund.

ERT Training Inc. reserves the right to cancel programs, due to the unavailability of facilities, instructors, or insufficient enrollment. In the event that we cancel a program, the client is entitled to a full refund. We will not be responsible for any other loss incurred by the client as a result of a cancellation. Ie: travel, accommodation, or other expenses.

Note: If circumstances prevent a student from attending class, the client may substitute another student that meets the requirements. Please notify the ERT office if students are exchanged.